



Schooner Group, Inc.

Bringing Smooth Sailing to Your Operations

May, 2017

Volume 9, Number 5

In This Issue

Are the Processes in Place and are they Utilized?

Please feel free to forward this newsletter to your business partners and clients that will benefit from this information.

Contact Us

www.Schooner-Group.com

ASullivan@Schooner-Group.com

Tel. 978 594-5079



If you want to be removed from our mailing list please email to asullivan@schooner-group.com and place "unsubscribe" in the subject line.

Are the Processes in Place and are they Utilized?

Business owners can have the best laid plans to operate the business. But there may be several impediments to the proper implementation -

- σ Business owner has the processes in "their head". Nothing is documented.
- σ Business owner "flies by the seat of the pants". Makes it up as they go along.
- σ Processes are for the workers, not The Owner
- σ Everyone does it their own way, makes it easier for the employee, Harder for Co-workers, the Business and the Customer.



Does any of this resonate with customers or vendors that you are working with?

Schooner Group has assisted several of our clients with these very issues over the past few years.

- σ Documenting Operations
- σ Making Processes Repeatable
- σ Testing Processes for Proper implementation.

If any of the above sound remotely familiar, Schooner Group is ready to assist you by assessing current business systems and identifying and controlling critical operations in order to improve the overall health and success of the business. Once we get into the project, the business owner(s) recognizes the value of understanding and controlling the processes within the various aspects of their business. Call today to arrange a free meeting to discuss your individual needs.

©2017 Schooner Group, Inc.

